

Nagahara Flutes / NNI Inc. Trial Application

Terms

1. Nagahara Flutes/NNI Inc., offers for trial: Flutes, Mini's, and headjoints. Nagahara Flutes/NNI Inc., requires all trial customers to fill out the Trial Application form and agree to all Terms and Conditions;
2. Trial customers are responsible to prepay outbound shipping and the return shipping charges. Nagahara Flutes/NNI Inc., shall provide a pre-paid UPS shipping label for return of all products in the original shipping box. Also, insurance costs valued at 0.12% of the net retail value of all products being shipped will be charged to the customer. For example: a package containing one silver flute with four headjoints valued at \$30,000.00 USD shipped via 2 Day Air to Naples, Florida would have an approximate total charge of \$100.00 billed to the customer, if all products were returned on time. Customer is responsible to take return shipment to an authorized UPS Store & hand deliver to an UPS Shipping Agent. Customers who purchase trial products shall have shipping and insurance costs pro-rated or fully deducted from the final invoice (**see #3**).

Customer Information

Name: _____

Billing Address: _____

City: _____ State: _____ Zip: _____

Shipping Address (if different): _____

City: _____ State: _____ Zip: _____

Phone: _____ Mobile: _____

Email: _____

Your current instrument(s): _____

Trial Instrument Information (Please call or email if you need more information or assistance)

I have precise specifications I am flexible and open to try different Nagahara products

FLUTE - Requested Instrument(s): _____

Flute Model: Standard Full Concert Galway

Instrument Material - Flute: Silver 10k 14k 18k

Specifications: Inline G Offset G Split E C# Trill

Other _____ **Headjoint preferences:** _____

*Headjoint Trial Only (bore size required) 0.774 0.776 0.778 0.780 Other _____

MINI: Instrument Material: Blackwood Mopane Olive Wood Pink Ivory

Specifications: _____

Headjoint preferences: M1 M2 M3 All Notes: _____

Requested specific arrival date(s): ___/___/___ or ___/___/___ Arrival date flexible

Other Notes: _____

What is your dream instrument? (optional): _____

Conditions

1. The 7 day trial begins on the date of delivery. Please make sure to verify your address for daytime delivery to avoid delays. An Adult (21 years or older) signature will be required upon delivery (No P.O. Boxes);
2. The total trial fee will be charged to your card before the shipment is sent. We will only charge for the trial fee;
3. The trial fee will cover shipping to you, shipping insurance, and a pre-paid UPS return shipping label. **This fee can also be credited towards the purchase of a Nagahara instrument within 30-days of the trial date; Nagahara Flutes also offers a 3% cash/check/bank wire transfer discount* to contiguous US customers;**
4. The customer is responsible for the instrument(s) while in their possession. We request that you are very careful handling the instrument by removing all jewelry and rings to prevent marks and scratches, cleaning the instrument inside and outside after playing (fingerprints can turn to tarnish quickly in some cases), and keeping the instrument stored in the case when not in use. In the unlikely event of damage to the instrument during the trial, all repairs will be charged to the credit card provided at our standard shop rate of \$150 per hour;
5. After the 7 day trial period has ended, and you are returning the trial, please return the products in the original shipping packaging using the provided UPS prepaid shipping label. Please contact our office for replacement return labels. **DO NOT** ship by any other means unless notifying and obtaining written email agreement by Nagahara Flutes/NNI Inc. Trials typically start & end on a Tuesday, Wednesday, or Thursday;
6. Customers who fail to return the instrument(s) within 7 days without prior notice or arrangement agree to send the instrument(s) back Next Day Air at their expense; late charges may also apply.

**subject to change at any time.*

Payment

Credit Card #: _____ **Exp. Date:** ____ / ____

Card type: VISA MasterCard AMEX

Cardholder Name (if different from above): _____

Cardholder Address (if different from above): _____

Cardholder Signature: _____

We are delighted to have you try our instruments and hope to welcome you to our extended family of Nagahara players found worldwide!

Signature

I have read and agree to the Nagahara Flutes / NNI Inc. Trial Terms & Conditions outlined above. If damage or loss is caused by negligence on my part, I agree to pay damages up to the full value of the instrument while it is in my possession. I authorize Nagahara Flutes to charge my credit card in the event of any damage, loss, or late return shipment (unless another form of payment is agreed upon). I understand that the flute(s), headjoint(s) and/or Mini(s) sent to me on trial may not be available for sale and that new orders may take up to six months for delivery, requiring a 50% non-refundable deposit to begin production. I certify that I am 21 years of age or older, or have a guardian sign for me who is 21 years of age, or older.

Customer Signature: _____

Print Name: _____ **Date** ____ / ____ / ____

Guardian's Signature: _____

Print Name: _____ **Date** ____ / ____ / ____

Customer (and legal guardian if customer is under 21) assumes all responsibility (including damage, loss, and late return charges) for all Nagahara instruments and property received on trial.

Please email this signed and completed form to: info@nagaharaflutes.com

**Nagahara Flutes / NNI Inc.
131 Stedman Street, Unit # 7
Chelmsford, MA 01824-1867**



**Tel: (978) 458-1345
info@nagaharaflutes.com
www.nagaharaflutes.com**

(All information contained within is strictly confidential and is solely for internal use only by Nagahara Flutes/NNI Inc.)